

PUBLIC LEGAL FRAMEWORK

Cookie Policy

Cookies, tracking technologies and meaningful choices

CONTROLLED DOCUMENT	EDITION DETAILS
Edition	1.0 - Approved for publication
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Public cookie notice. Effective 28 September 2026. Schedule A records the scope and limitations of the current public website source review.

Edition notice and revision history

Edition 1.0 approved for publication following the site owner's confirmation on 28 September 2026. Earlier working drafts were not approved editions. Publication does not itself establish customer acceptance, an operational control, legal review, or an executed DPO appointment.

Edition / date	Revision record	Approval status
1.0 / 28 Sep 2026	Full rewrite: distinguish required and optional technologies; opt-in design for optional tracking; embedded services, storage lifetimes and withdrawal; auditable technology schedule without invented providers.	Approved for publication

Approval and release

Required record	Entry
Approval record	Site owner confirmed finalisation in the website editing conversation.
Approval date	28 September 2026
Effective / publication date	28 September 2026
Superseded approved edition	None established in the records reviewed

Ongoing governance

Review the technology register before introducing storage, tracking, integrations or new applications. Implement and verify the appropriate choice controls before optional tracking is activated.

Version control

Use 1.1, 1.2 and later minor editions for administrative corrections or clarifications. Use 2.0 and later major editions for material changes to rights, obligations, purposes or controls. Record the actual changes, approver and effective date; retain the prior edition and any acceptance or notification evidence. A revision log does not substitute for legally required notice, consent or contractual agreement.

Document-control pages are retained with the signed or published PDF. Website HTML may present the operative notice with its current edition and effective date; retain the matching controlled master internally.

1. Scope and relationship to the Privacy Policy

This Cookie Policy explains the use of cookies and similar technologies on Oryven Solutions Pte. Ltd.'s website and applicable online services. It complements our Privacy Policy, which explains personal-data purposes, recipients, international processing, retention and individual rights. Particular applications and embedded services may have different technical configurations, as identified in the applicable technology register.

The categories below explain possible functions, not a claim that every category is currently deployed. Schedule A records the current public marketing website configuration reviewed on 28 September 2026. Separate product applications and future integrations require their own review.

2. Cookies and related technologies

A cookie is a small item of information stored or read by a browser for a website. Session cookies are generally associated with a browsing session; persistent cookies can remain for a specified period. Browser settings, session restoration and other behaviour can affect when stored information is removed.

Similar technologies include local or session storage, tracking pixels, tags and software identifiers. A cookie policy must not overlook an optional tracker merely because it uses a pixel or a server-side event instead of a traditional browser cookie. Some essential server logs operate separately from cookies and are addressed in the Privacy Policy.

A first-party technology is supplied through the visited service; a third-party technology involves another provider. A provider can receive information when an embedded map, booking tool, form, video or other resource is loaded, sometimes before the visitor actively uses it. Whether any such resource is deployed must be verified rather than assumed.

3. Purposes and categories

Category	What it is for	Choice and limits
Necessary functionality and security	Requested sessions, account authentication, appropriate security protection or maintaining the user's cookie choice	Used only where necessary for the function and with an appropriate legal basis; not a label for unrelated advertising
Optional preferences	Remembering a convenience setting beyond what is necessary to deliver a requested function	Controlled through the relevant preference or cookie choice; essential and optional settings must be distinguished
Optional analytics and performance	Measuring visits, navigation or usage to understand and improve the service beyond essential diagnostics	Optional tracking is off until the relevant opt-in choice under Oryven's standard
Optional advertising or campaign tracking	Measuring or attributing promotional activity, or similar marketing functions if deployed	Optional tracking is off until the relevant opt-in choice; no preselected marketing consent

A single technology may perform several functions. It must not be placed in the necessary category merely because one of its uses is useful to Oryven. Where functions cannot be separated, its activation must respect the applicable optional purposes and choices.

4. Information that may be processed

Depending on the technology, information can include a session identifier, consent selection, IP address, browser or device characteristics, timestamps, referring pages, pages visited and interaction events. Such information may be personal data where it identifies a person alone or with other available information. A technical identifier is not automatically anonymous.

The technology register explains the actual identifier, provider, scope, purpose, storage period and control. It must also distinguish browser/device storage lifetime from any longer period for which related information is held on a server. Removing a browser cookie does not necessarily delete data already held by a provider.

5. Consent and meaningful choices

For optional analytics, advertising and other non-essential tracking, Oryven's operating standard is prior opt-in. This is a design choice for these services, not a statement that every cookie on every Singapore website legally requires the same consent mechanism. Necessary processing still requires an appropriate assessment under applicable law.

Where optional tracking is offered, the choice mechanism will allow you to accept or reject optional categories and change your choice later. Rejection must be as accessible as acceptance, and optional categories must not be preselected. Continuing to browse, failing to change browser settings, or accepting the Terms and Conditions is not treated as blanket consent to optional tracking.

Before optional technologies are introduced, the controls must prevent the relevant scripts, embeds and events from operating until the required choice is made. A visual banner without effective blocking is not the intended standard. Optional marketing must not be made a condition of obtaining a service that does not need it.

6. Changing or withdrawing a choice

Where optional tracking is offered, use the cookie-settings control on that property to change your selection. The current public marketing website does not offer optional tracking or a cookie-preference control. A change applies to subsequent optional processing within the scope of the relevant control; it does not invalidate processing that occurred lawfully before the change.

Choices may be browser-, device- or property-specific. Deleting storage, switching browsers or using a different device can require a new selection. We may retain a limited consent record to demonstrate and respect the choice. We will not use a refusal record to resume advertising or treat the refusal as consent.

Where a provider's own cookie cannot be removed by Oryven's control, the register or accompanying guidance should explain the relevant provider and available removal options. Oryven's settings do not promise to alter every independent third-party account or device preference.

7. Browser controls and embedded services

Most browsers provide options to inspect, block or remove stored cookies and similar information. Available controls vary. Disabling a required session or authentication technology can prevent a requested function from operating. Blocking all cookies does not necessarily prevent every form of network logging or server-side processing.

An optional embedded service should not load tracking merely because its placeholder is displayed. Where appropriate, a separate choice may be requested before it loads. Enabling a customer-selected integration can also involve processing governed by the integration provider's terms. Our responsibility for our own collection and disclosure is not removed by describing a provider as third party.

8. Providers, transfers and retention

The current register must identify the actual providers and relevant privacy information rather than copy another company's cookie list. Where a provider processes personal data, its role, purpose and international processing must be assessed in line with the Privacy Policy and applicable agreements.

Storage periods should be limited to the relevant purpose and reviewed when technologies change. Session storage, persistent cookies, consent evidence and server records can have different lifetimes; those differences must be documented. A legal preservation requirement may affect related records without authorising continued optional tracking.

9. Changes and contact

A material new optional purpose or provider must be reflected in the notice and choice mechanism before activation, with a new choice where required. The current approved edition will display its effective date. Previous approved editions and evidence of changes should remain available through Oryven's controlled records.

Questions or concerns may be directed to the **Data Protection Officer, Oryven Solutions Pte. Ltd.**, 7 Temasek Boulevard, #12-07, Suntec Tower One, Singapore 038987, at dpo@oryvensolutions.com. Personal-data requests are handled as explained in the Privacy Policy.

Schedule A. Actual technology register

Source review dated 28 September 2026: the five public marketing pages and their authored JavaScript contain no cookie writes, local or session storage, IndexedDB, optional analytics or advertising tags, or third-party script/iframe embeds. This is a source-level review, not a full browser, hosting-platform or server-side audit; it does not establish that every hosting response is cookie-free.

A1. Property-level record

Field	Current public website record
Website/application and domains	oryvensolutions.com; www.oryvensolutions.com; oryven-solutions.timvandenheuvel33.chatgpt.site
Environment and scan/test date	Public marketing source reviewed 28 September 2026: landing page, Horizon, Aurora, Orbit and Oryven AI, with shared scripts.
Responsible owner	Oryven Solutions Pte. Ltd. website owner
Cookie-settings control location	No optional tracking controls are currently required by the authored configuration; browser controls remain available.
Applicable configuration	Public, unauthenticated marketing pages only. Product applications and hosting administration are outside this review.
Provider or tag-manager review	No third-party script or iframe embeds in the reviewed pages. Hosting security, request logs and conditional platform cookies are outside the source audit.

A2. Record for each actual technology

Field	Current authored configuration
Cookie, storage key, tag or event name	No cookie or persistent browser-storage identifiers are created by the reviewed website code.
Provider and placing domain	Website hosted using Sites. Images, fonts and videos are served from the website; no external tracking embed was found.
Purpose and category	Delivery of public pages and interactive demonstrations. No optional analytics or advertising implemented in the reviewed code.
Information and recipients	Hosting receives requests needed to serve pages. General request/security information is addressed in the Privacy Policy.
Duration	No authored cookie/storage lifetime applies. Hosting/server retention was not verified by this source review.
Control and activation	Interactive state is held in page memory. The enquiry form opens the visitor's email application using mailto; it does not save submissions in browser storage.

Field	Current authored configuration
Transfers and provider notice	This source review does not determine hosting processing locations or platform retention. Contact dpo@oryvensolutions.com for enquiries.
Evidence and approval	Source review recorded 28 September 2026. Publication approved by the site owner on the same date.

A3. Release record

Approved for publication on 28 September 2026 with the review scope above. No optional tracking activation or consent-blocking test is claimed because no optional tracking is implemented in the reviewed authored code. Reassess the register and test consent, rejection and withdrawal before introducing any optional technology. Hosting-level or application-level technologies must be assessed separately when applicable.